

Area of	Category	Description	Decision	Who's Involved	Decision Chart	
Central Organized/Central Supported	Care Team	Compassion Dir. determines who is on the Care Team - cards & prayer team specific	1	C.D. Team Leader	1. Central Decides	
	Care Team	Compassion Dir. determines if each campus has their own care team	3	C.D. & C.P.	2. Central Decides w/ Campus Input	
	Care Team	Hospital team criteria in volunteers	1	C.D.	3. Consensus	
	Care Team	Volunteer training for hospital visit	1	C.D.	4. Campus Decides w/ Central Input	
	Care Team	Compassion Dir. sets the Care Team policy: who receives plant, emails, hospital visits	1	C.D.	5. Campus Decides	
	Care Team	Care team training for cards and who they are sent to	1	C.D.		
	Care Team	Compassion Dir. decides who receives Care Team email prayer request	1	C.D.	C.D. (Compassion Director)	
	Benevolence	Qualifications/stipulations for receiving assistance on more than one occasion within a 12 month period(see CS sharepoint/compassion/benevolence)	1	C.D.	C.P. (Campus Pastor)	
	Benevolence	Process of handling incoming calls by office staff and volunteers(see doc. Central support sharepoint/ benevolence guidelines)	1	C.D.		
	Benevolence	Campus specific benevolence outreach guidelines	2	C.D. & C.P.		
	Benevolence	Process to be followed when receiving incoming calls or in person request(see doc. CS sharepoint/compassion/benevolencecallsfrontoffice)	1	C.D.		
	Benevolence	Screening process for receiving financial assistance(see doc. Central support sharepoint/ benevolence guidelines)	1	C.D.		
	Spring Blitz	Protocol for screening applications and guidelines when it comes to financial assistance request	1	C.D.		
	Spring Blitz	Project guidelines, what type of projects qualify	2	C.D. & C.P.		
	Community Meetings	Which community meetings to attend that benefit TVC with keeping up with community needs	1	C.D.		
	Volunteer Hours	DOCM responsibility to track volunteer hours for outreach associated events/community service. Communicating community service opportunities to Life groups that are Central organized/supported	1	C.D.		
	Serve/Connect	Determines one-time/ongoing community involvement or partnerships with local/global organizations	1	C.D.		
	Community	Provide local serving opportunities or resources for Life Groups/Serving Groups Central supported	2	C.D. & C.P.		
	Serve/Connect	Sets qualifications for volunteers requesting financial assistance for mission trips through scholarships(see doc. CS sharepoint/compassion/missiontripscholarshipprocess)	1	C.D.		
	Scholarships	Determines which events will be offered to church family as Central support	1	C.D.		
	Events	Campus Specific events	4	C.D. & C.P.		
	Documentation	Keeping content on outreach forms and applications revised and updated as needed	1	C.D.		
	Standards	Any changes to leadership set standards for Community Outreach at any campus	1	C.D.		
		It is the responsibility of the campus pastor to send a description of the event (if different than Central Support) and the specific ways to serve to be used for communication purposes.				
		Serving Events with differe				
	Central Organized/Campus Promoted	Mission Trips	dates	1	C.D.	
		Mission Trips	locations	1	C.D.	
		Mission Trips	projects/events	1	C.D.	
		Mission Trips	Promotions	2	C.D. Comm. Dir	
		Mission Trips	Vision casting	2	C.D. & C.P.	
Mission Trips		Recruiting leaders	3	C.D. & C.P.		
Mission Trips		policy and rules	1	C.D.		
Mission Committee		Responsible for missionary applications and length of TVC support	1	C.D. and Committee		
Mission Committee		Policy/guidelines for what qualifies a missionary for TVC financial support	1	C.D. and Committee		
Mission Committee		Goals and objectives for the committee, the WIN	1	C.D.		
		Guidelines for mission(ary) applications for financial support(see doc. CS sharepoint/compassion/missionsupportguidelines)	1	C.D.		
Mission Committee		What is promoted/highlighted on Compassion social media sites(facebook, twitter,etc)	2	C.D. Comm. Dir		
Mission Committee		Visits from TVC supported missionaries receptions and whether or not they are held	1	C.D.		
Mission Committee		Stage time for visiting missionaries	1	C.D.		
Event logos		logos for one time events used for bulletins, social media, t-shirts	2	C.D. Comm. Dir		
		Financial policy in regards to mission trip payment and scholarships(see doc.CS sharepoint/compassion/missiontripscholarship)	1	C.D.		
Mission Trips		What staff members qualify to go on missions trips funded by TVC funds	1	C.D.		
Mission Trips		Process in which individual campuses handle benevolence request in regards to campus specific situations	3	C.D. & C.P.		
Benevolence		Responsible for maintaining ServSafe certificates and documentation of clients	1	C.D. Team Leader		
Food Bank		Training for leaders/volunteers associated with Food Bank	1	C.D. Team Leader		
Food Bank		What is done at individual campuses to maintain standards set in Central Support Constants(see doc. central support/compassion/central support constants)	5	C.P.		
Standards						
All Church Event		When there is a desire to do an all church event pushed and promoted by the Executive Team	1	Executive Team		
Campus Organized/Campus Promoted		Community Projects	Determines requirements for all campuses(see Central Support sharepoint/compassion/compassion central support constants	2	C.P.	
		Community Projects	Frequency of projects	4	C.P.	
	Volunteers	Volunteer recruitment for campus organized/campus promoted events	5	C.P.		
	Volunteers	Volunteer training for campus organized/campus promoted events	5	C.P.		
	Volunteers	Leaders for campus organized/campus promoted events and their training	5	C.P.		
	CommunityOutreach	Determines one-time/ongoing community involvement participation as opportunities arise	4	C.P.		
		Campus pastors/Community Liason volunteer to attend community related meetings/groups beneficial to being informed of events/needs/community service opportunities and to be a representative of TVC within community groups	4	C.P.		
	Community Meetings	Campus organized/campus promoted serving occurrences to be logged by campus pastors	4	C.P.		
	Serving Tracking	Campus organized/campus promoted serving opportunities for Life groups at individual campuses	4	C.P.		
	Serve/Connect	Situations that arise outside normal Care Team policy but fit within an individual campus budget	5	C.P.		
	Care Team	Utilizing food bank resources for campus specific needs or community outreach within perimeters allowed	4	C.P.		
	Food Bank					
	School Partnership	Responsible for establishing a relationship with local schools for potential serving opportunities	4	C.P.		
	Events	Which events will be offered as campus supported	4	C.P.		
	MISC	Budget	Sets budget for campus organized/Campus promoted and central organized/campus promoted outreach	4	C.P.	
Budget		Sets budget for missions & central support outreach	1	C.D.		
Budget		Sets guidelines for all campuses in regards to benevolence request for financial assistance to assure there is uniformity with TVC policy	1	C.D.		